



## The Square at Porthleven Loyalty Card Terms and Conditions

The Square at Porthleven offers a loyalty card (the 'Card') to reward customers who dine regularly at The Square at Porthleven (the 'Scheme'). The following terms and conditions apply to this Scheme.

1. The Scheme is operated by The Square at Porthleven, 7 Fore Street, Porthleven, Helston TR13 9HQ.
2. Your Square at Porthleven Loyalty Card (the 'Card') is issued by and remains the property of The Square at Porthleven.
3. The Scheme is free to join. A fee of £1 is payable for your loyalty card, and £1 worth of points (100 points) is added to the card initially.
4. Your Card can only be used at The Square at Porthleven, 7 Fore Street, Porthleven, Helston TR13 9HQ.
5. Your Card cannot be used a credit or debit card.
6. Your Card must be registered in order to be used.
7. Your Card, or any points accumulated thereon, may not be redeemed for cash. Points can only be redeemed against purchases made at The Square at Porthleven.
8. The Square at Porthleven reserves the right to issue bonus points to customers at our discretion.
9. Points are awarded on, and can be redeemed against, all items sold in The Square at Porthleven, with the exception of deposits and gift vouchers.
10. To collect points, customers must present their card at the time of payment.
11. To redeem points, the customer must present their card to the member of staff when requesting their bill.
12. If points are not added at the time of transaction, for whatever reason, points can only be added subsequently upon production of a valid receipt to the accounts department.
13. Points will be awarded at the rate of 5 points for every pound.
14. Points can be redeemed at the rate of 1 pence for every point.
15. The Square at Porthleven reserves the right to alter any aspect of the scheme without notification to members.
16. The loyalty card scheme cannot be used in conjunction with any other offer.
17. By signing up to the loyalty card scheme, the cardholder agrees to receive promotional material from The Square at Porthleven. Information will not be passed on to any third party organisation, in accordance with the Data Protection Act 1998.
18. If your card is lost, stolen or damaged, please notify The Square at Porthleven immediately by calling 01326 573911 or emailing [info@thesquareatporthleven.co.uk](mailto:info@thesquareatporthleven.co.uk).